



**Local Public Health System Assessment  
Summary of Discussion - Results  
April 22, 2008**

**(1 Hour meeting where the results from CDC analysis was presented and discussed)**

**Overall, what is your response to the scores? Do the results match your perceptions/experiences? Are there any surprises?**

- Responses seem generally optimal. Were we rating too high? Or not.
- Maybe public response would be different.
- If public were to score lower, it's probably a perception issue.
- Most people don't know [about public health] until they look.
- However, highest ranking area is educate and empower.
- Pleased.
- Look high.
- Not an inflated opinion.
- Surprised with linkage (50%).
  - problems with follow-up.
  - DATA tracks refusals.
  - COA does also.
- Problem reaching everyone with growing population.
- Low scores indicate potential activity.

**What are the most important results to deliver to your community? Where must you excel? Where would you start first? Next? (Parenthetical numbers indicate areas where one group would start.)**

- Educate and empower – especially in the area of prevention (1).
- Communicate (1a).
- Customer service.
- Cultural diversity / inclusion.
- Ease of navigation (1b).
- Better utilization of partnerships (2)
  - maximize resources (2)
- Evaluate to improve (3).
- Communication of the service at the right time to the right people.
- Workforce development (needs are changing).
- We will see increasing need without the personnel to support it (nurses).