

ENVIRONMENTAL HEALTH COMPLAINT GUIDE



TYPES OF COMPLAINTS THAT HEALTH DISTRICT STAFF MAY INVESTIGATE



- **Solid waste in outside areas** – unwanted or discarded waste materials in solid or semi-solid state including, but not limited to, trash/garbage, appliances, furniture tires which are no longer on a vehicle, and items no longer being used for their intended purpose which pose a risk to public health or safety. etc.
- **Construction and demolition debris** – unwanted or discarded materials includes but not limited to treated/untreated lumber, shingles, windows, doors, and items no longer being used for their intended purpose which pose a risk to public health or safety. etc.
- **Clean hard fill** – reinforced or nonreinforced concrete, asphalt concrete, brick, block, tile, or stone.
- **Yard waste** – landscape, grass clipping, branches, trimmings of trees/shrubs.
- **Cockroaches** – outside
- **Rodents** – outside
- **Mosquitoes** – stagnant water
- **Restaurants/grocery stores**
- **Body art** (tattoo & piercing)
- **Public swimming pools**
- **Campgrounds**
- **Smoking inside public spaces**
- **Human sewage**
- **Plumbing** – hot water tanks or other items requiring a permit
- **School buildings**
- **Manufactured Home Parks** – outside spaces
- **Unfit for human habitation** – see section [ORC 505.86](#) (Township), [ORC 1.08](#).
- **Multifamily dwellings** – affecting multiple units (e.g. above below or beside another dwelling unit).



- **Issues inside residential or commercial buildings** – unless it has spilled onto the exterior of the structure and is affecting the public's health.
- **Residential or commercial buildings in disrepair** – unless [ORC 505.86](#) applies
- **Hotels/motels**
- **Neglect or abuse of children or older adults**
- **Neglect or abuse of domestic, wild or farm animals**
- **Animal waste/manure**
- **Tall grass/weeds**
- **Vehicles/boats/trailers/RV on property**
- **Residential swimming pools**
- **Noise**
- **General nuisance odors**
- **Manufactured Home Parks** – indoor spaces

PROCESS FOR COMPLAINTS

Complaints may be anonymous, but if the report is incomplete or has insufficient details it will not be investigated since there is no way to contact the complainant for additional details.

Required info:

- Complete address of the complaint.
- Date observed (if complaint was observed more than 30 days before reporting we will not investigate).
- Details of the complaint.

An **open complaint is not a public record** and minimal details about the case may be shared in accordance with Ohio Revised Code Section 149.43.

Please keep in mind that **all closed complaints are public records** and may be released upon request from the public only after the case has been closed.

SCAN QR CODE TO ACCESS COMPLAINT FORM

